

Terms and Conditions

Effective Date: 1 March 2026

Welcome to Kaygrant Technical Services ("Kaygrant", "we", "our", or "us"). By accessing or using our website and purchasing our products or services, you agree to be bound by these Terms and Conditions.

1. Company Information

Kaygrant Technical Services is a South African company providing:

- Occupational Health and Safety Consulting
- Health and Safety Training
- Safety Files and Documentation
- Compliance Audits
- Digital Safety Software
- Safety Equipment and Related Products

2. Acceptance of Terms

By using this website or placing an order, you acknowledge that you have read, understood and agree to these Terms and Conditions.

3. Orders

All orders are subject to acceptance and availability.

We reserve the right to refuse or cancel any order where:

- Payment has not been received.
- Incorrect pricing has been displayed due to an error.
- Fraud is suspected.
- Required information has not been provided.

4. Pricing

All prices are quoted in South African Rand (ZAR).

Prices may be changed without prior notice but will not affect orders that have already been confirmed and paid.

Unless otherwise stated, prices include VAT where applicable.

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5. Payment

Payments are securely processed through PayFast.

We do not store or have access to your credit card or banking information.

Orders requiring payment will only be confirmed once payment has been successfully received.

6. Training Services

Training bookings are confirmed only after payment or approved credit arrangements.

Participants are responsible for attending the scheduled training sessions.

Certificates will only be issued once all course requirements have been successfully completed.

7. Consulting Services

Consulting services are delivered according to the agreed proposal or quotation.

Project timelines may change due to circumstances outside our control, including client delays or additional requested work.

8. Digital Products and Software

Where software subscriptions or digital products are purchased:

- Access is granted to the purchaser only.
- Redistribution or resale is prohibited.
- We reserve the right to suspend access for misuse or breach of these Terms.

9. Physical Products

Risk in physical goods passes to the customer upon delivery.

Delivery times are estimates only and may vary depending on courier services.

10. Intellectual Property

All content on this website, including:

- Documents
- Software
- Training material
- Logos
- Images
- Text

Remains the intellectual property of Kaygrant Technical Services unless otherwise stated.

No material may be copied, reproduced or distributed without written permission.

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11. Limitation of Liability

Kaygrant Technical Services shall not be liable for any indirect, incidental or consequential damages arising from the use of our services or products.
Our maximum liability shall not exceed the amount paid for the specific service or product.

12. Privacy

Personal information is processed in accordance with the Protection of Personal Information Act (POPIA).
We collect only information necessary to provide our services and process payments.

13. Governing Law

These Terms are governed by the laws of the Republic of South Africa.
Any disputes shall be subject to the jurisdiction of South African courts.

14. Amendments

We reserve the right to amend these Terms and Conditions at any time.
Updated versions will be published on this website.

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